### **FEELD**

H1 2025

# Digital Services Act Transparency Report

### **FEELD**

# Community & Safety

# Principles<br/> & Policies

We're creating a space where everyone can explore their des We're creating a space where everyone can explore their desires safely. So let's start by sharing our house rules.

### COMMUNITY & SAFETY PRINCIPLES

#### 1. Meet everyone with openness, curiosity and respect.

Feeld is a place for all people to feel safe exploring their desires. In this space, we approach each other with openness, curiosity, tolerance, and respect—regardless of differences. Feeling seen and respected is a fundamental human need. As we pursue it for ourselves, we extend the same grace to others.

### 2. Remember, active consent means an unambiguous 'yes'— and is non-negotiable.

Both online and offline, active consent is a cornerstone of Feeld. Consent is an unambiguous "yes": freely given, without coercion, without manipulation, not in a state of incapacitation. It is a "yes," made intentionally, by a person who is informed about what will and will not happen in an exchange. It's a "yes" that can be retracted at any time.

### 3. Protect your privacy by choosing how, when and with whom you share yourself.

Revealing ourselves to others is deeply personal. Sometimes we feel comfortable sharing, and sometimes we don't. On Feeld, each of us gets to decide how, when, and with whom we share ourselves through features like "Hide Me on Feeld" and "Incognito". Privacy doesn't contradict authenticity. It lives alongside it and enables it as we pursue honest, meaningful connections.

### 4. Be authentic by showing up as who you are and staying clear about what you're seeking.

We are who we say we are. Fake Member profiles, catfishing, impersonations, or other intentional misrepresentations of identity are not allowed. We're real people bringing as much of ourselves as we wish to each interaction. Doing so allows us to form more meaningful connections—not only with others, but with ourselves.

#### 5. Report harm, abuse or disrespect if you're feeling unsafe.

If someone makes you feel unsafe on Feeld, we want to know and take appropriate action. Please report any harassment, abuse, threats, discriminatory behavior, or misconduct that you witness or experience. To protect your identity, your report will remain anonymous. We will either warn or remove people who violate our community guidelines. Your reports are an essential part of creating a safer community together.

This is a breakdown of our policies.

#### Personal information

#### **Gathering information**

We do not allow anyone to gather the data of our community for reasons beyond forming meaningful connections.

#### **Sharing information**

We strongly advise our community to use caution when sharing their personal information (phone numbers, social media handles, etc.), their photos, and intimate video calling with other people. Staying safer means building trust with another before sharing details.

#### Solicitation

#### Sexual solicitation

While everyone is welcome to use Feeld in a personal capacity, we cannot allow erotic and sexual solicitation on Feeld.

#### Financial domination (FinDom)

While we recognize the expression of this kink, we cannot provide space for financial domination on Feeld. FinDom is an activity in which a submissive is required to give gifts or money to a dominant.

#### Selling goods and services (including events)

We do not allow people to sell goods or services, including advertising events with tickets, on Feeld.

#### Catfishing and Fake Images

We don't allow Members to use other peoples' photos without their consent, as this is inauthentic and sets the stage for misrepresentation within the community. This includes, but is not limited to, the use of internet images and images of public figures.

#### Identity Theft and Compromised Accounts

We do not allow identity theft, or the impersonation of private or public individuals on Feeld. Feeld is a community of real people, here to explore their authentic selves.

This is a breakdown of our policies.

#### Harassment and Hate Speech

We do not accept harassment and hostile speech that creates an unsafe space for the Feeld community or our staff. This includes messages that make people feel unsafe—including bullying, non-consensual images or messages, hate speech, or behaviors not in keeping with our community guidelines, such as malicious reporting.

#### Sextortion

We have a zero-tolerance policy for sextortion, which we define as any request for financial compensation in exchange for not releasing intimate or sensitive images or videos.

#### NCII, Revenge Porn, or Blackmail

We have a zero-tolerance policy for the collection, recording, or dissemination of non-consensual intimate imagery (NCII), also known as revenge porn, which is any non-consensual gathering or sharing of intimate or locally sensitive imagery.

#### Prohibited Images and Content

We have a zero-tolerance policy for the collection, recording, or dissemination of non-consensual intimate imagery (NCII), also known as revenge porn, which is any non-consensual gathering or sharing of intimate or locally sensitive imagery.

#### **Nudity**

Due to our partner regulations, we cannot allow close ups of genitalia or bulges, buttocks in which they are the focus of the image, and female-presenting breasts with nipples exposed. Feeld profiles with any of the above will be asked to change or remove these images.

#### Restricted goods

Due to our partner regulations, and legal or regulatory considerations, we cannot allow photos of restricted goods—such as illegal drugs or gun-related accessories—to remain on Feeld.

This is a breakdown of our policies.

#### **Minors**

We prohibit any images of children under the age of 18 on Feeld, even if they are in the background. This is because we are an adults-only dating app. We may remove or request the removal of any content on Feeld profiles containing images of children.

#### Al Generated Images

Malicious use of Al generated images is prohibited on our platform.

#### **Illegal Content**

We further prohibit imagery or content relating to illegal content, including but not limited to:

- Terrorism
- Child Sexual Exploitation and Abuse (CSEA)
- Child Sexual Abuse Materials (CSAM)
- Controlling or coercive behaviour
- Intimate image abuse
- Adult sexual exploitation
- Human trafficking

#### Physical and Sexual Abuse

We have a zero-tolerance policy regarding physical and sexual abuse. When such abuse is reported, incited, or verbally threatened, the person responsible will be removed from our platform.

#### Sexual Health and Safety

Exploring connection and intimacy should feel exciting, respectful, and safe. That's why we encourage everyone on Feeld to have open, honest conversations about sexual health, boundaries, and consent—before anything physical happens. Talk about things like STI testing, the protection you use or prefer, and any agreements with other partners.

There's no single way to practice safer sex—what matters most is that it's informed, consensual, and works for everyone involved. Regular testing, mutual respect, and ongoing communication are part of caring for yourself and your partners.

Consent should always be clear and enthusiastic and can be changed at any time. And if something doesn't feel right, it's okay to pause or walk away. You never need to explain prioritizing your comfort and safety.

This is a breakdown of our policies.

#### Self-harm and Suicidal Ideation

We may remove content that depicts self-harm or refers to suicidal thoughts. This is to help keep Feeld a safer space for everyone.

If you're struggling, or you're worried about someone else, please contact local emergency services if it's safe to do so. You can also reach out to a mental health support organization that offers help with self-harm or emotional distress.

#### **CSAM**

We have a zero-tolerance policy for any child sexual abuse materials (CSAM), which includes any pornographic or sexually suggestive photos of persons under the age of 18. If found, these cases may be escalated to law enforcement in appropriate jurisdictions.

#### **Bestiality and Animal Abuse**

We prohibit any images, activity, or content depicting or encouraging bestiality or any other forms of animal abuse.

#### Under-18

Feeld is a strictly adults-only dating app (18+). We do not allow any underage people to be present on Feeld. Profiles will be reviewed, and if underage, they will be removed.

#### Crime and Other Illegal Content

We prohibit any and all activity or content relating to the solicitation, facilitation, or perpetration of any kind of criminal or illegal activity on Feeld. This includes robbery, stalking, extortion, child sexual exploitation and abuse, and/or any other crimes or illegal activities not listed here. We endeavor to assist law enforcement where possible to effectively protect our community in every global region where our app is supported.

#### Fraud

Fraud is any strategy that attempts to dishonestly and intentionally extract money or information from people on Feeld. Acts of deception or misrepresentation are not tolerated within the Feeld community.



# Content Moderation by Member Reports

#### **Reports Recieved**

Country	Protection of minors	Scam Fraud	Self Harm	Bullying and Harassment	Defamation	Drugs
Austria	10	538	0	32	0	0
Belgium	66	944	0	186	0	3
Bulgaria	2	53	0	3	0	0
Croatia	1	31	0	4	0	1
Cyprus	0	4	0	1	0	0
Czechia	8	205	0	47	0	0
Denmark	60	464	0	107	0	1
stonia	0	16	0	4	0	0
inland	17	197	0	22	0	1
rance	89	2328	0	245	0	2
Germany	114	2596	0	363	1	2
Greece	5	231	0	36	0	1
lungary	6	100	0	22	0	0
[reland	32	964	0	106	0	2
Italy	45	619	0	153	0	1
_atvia	0	4	0	5	0	0
ithuania	2	9	0	0	0	0
uxembourg	2	57	0	3	0	0
Malta	1	51	0	6	0	0
letherlands	210	1964	0	516	0	12
Poland	32	349	0	70	0	1
Portugal	26	687	0	59	0	0
Romania	5	55	0	11	0	0
Slovakia	0	14	1	1	0	0
Slovenia	2	6	0	0	0	0
Spain	55	2282	2	183	0	4
Sweden	34	408	0	72	0	1

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#### Reports Recieved (continued)

Country	Impersonation Fake	Sextortion /Sex Crimes	Firearms	Gang Activity	Hacked Accounts	Murder
Austria	1078	6	0	0	1	0
Belgium	3635	65	0	1	1	0
Bulgaria	101	0	0	0	0	0
Croatia	148	2	0	0	0	0
Cyprus	23	0	0	0	0	0
Czechia	1181	6	0	0	0	0
Denmark	1609	35	0	0	0	0
Estonia	74	2	0	0	0	0
Finland	554	5	0	0	0	0
France	5622	16	0	0	0	0
Germany	9242	51	2	2	0	0
Greece	1404	10	0	0	0	0
Hungary	511	10	0	0	0	0
Ireland	2008	21	1	0	0	0
Italy	3518	27	1	0	0	0
Latvia	37	2	0	0	0	0
Lithuania	13	0	0	0	0	0
Luxembourg	138	0	0	0	0	0
Malta	43	0	0	0	1	0
Netherlands	8590	79	2	0	2	0
Poland	1281	31	0	0	0	0
Portugal	1989	10	0	1	0	0
Romania	397	0	0	0	0	0
Slovakia	94	3	0	0	0	0
Slovenia	53	2	0	0	0	0
Spain	4457	23	0	0	1	0
Sweden	1987	14	0	0	0	0

#### **Account Bans**

Austria Belgium	1 8 0	1	0				
, and the second		17		0	0	0	1777
	0		0	0	0	0	3000
Bulgaria		0	0	0	0	0	63
Croatia	1	0	0	0	0	0	73
Cyprus	1	2	0	0	0	0	21
Czechia	4	0	0	0	0	0	871
Denmark	10	4	0	0	0	0	1212
Estonia	0	0	0	0	0	0	353
Finland	3	3	0	0	0	0	518
France	16	34	0	0	0	0	5085
Germany	22	21	0	0	0	0	6922
Greece	2	2	0	0	0	0	313
Hungary	1	0	0	0	0	0	218
Ireland	10	3	0	0	0	0	2015
Italy	7	12	0	0	0	0	2633
Latvia	0	0	0	0	0	0	26
Lithuania	0	0	0	0	0	0	25
Luxembourg	0	0	0	0	0	0	424
Malta	1	0	0	0	0	0	51
Netherlands	23	36	0	0	0	0	3690
Poland	10	4	0	0	0	0	1094
Portugal	3	11	0	0	0	0	1089
Romania	4	3	0	0	0	0	141
Slovakia	0	0	0	0	0	0	382
Slovenia	0	0	0	0	0	0	37
Spain	15	21	0	0	0	0	4003
Sweden	7	3	0	0	0	0	1475

#### Account Bans (continued)

Country	Sextortion /Sex Crimes	Robbery / Theft	Threat of Violence	Firearms	Gang Activity	Hacked Accounts	Murder
Austria	0	0	0	0	0	0	0
Belgium	0	0	0	0	0	0	0
Bulgaria	0	0	0	0	0	0	0
Croatia	0	0	0	0	0	0	0
Cyprus	0	0	0	0	0	0	0
Czechia	0	0	0	0	0	0	0
Denmark	0	0	0	0	0	0	0
Estonia	0	0	0	0	0	0	0
Finland	0	0	0	0	0	0	0
France	0	0	0	0	0	0	0
Germany	0	0	0	0	0	0	0
Greece	0	0	0	0	0	0	0
Hungary	0	0	0	0	0	0	0
Ireland	0	0	0	0	0	0	0
Italy	0	0	0	0	0	0	0
Latvia	0	0	0	0	0	0	0
Lithuania	0	0	0	0	0	0	0
Luxembourg	0	0	0	0	0	0	0
Malta	0	0	0	0	0	0	0
Netherlands	0	0	0	0	0	0	0
Poland	0	0	0	0	0	0	0
Portugal	0	0	0	0	0	0	0
Romania	0	0	0	0	0	0	0
Slovakia	0	0	0	0	0	0	0
Slovenia	0	0	0	0	0	0	0
Spain	0	0	0	0	0	0	0
Sweden	0	0	0	0	0	0	0

#### **Content Moderation Appeal Totals**

Tickets	Unbans	DSA Appeals	DSA Successful Appeals / Granted	DSA Median Time to Decision Minutes	DSA Median Time to Decision Hours	DSA Median Time to Decision Days
22273	10212	1190	390	30714	512	21

#### **Account Suspensions**

Country	Account Suspension by Feeld's Initiative	Automated Account Suspensions
Austria	358	1057
Belgium	552	1299
Bulgaria	15	35
Croatia	20	47
Cyprus	8	19
Czechia	138	410
Denmark	267	569
Estonia	60	220
Finland	102	237
France	1105	2683
Germany	1353	3351
Greece	75	136
Hungary	35	88
Ireland	470	1033
Italy	593	1330
Latvia	5	26
Lithuania	5	22
Luxembourg	75	310
Malta	16	24
Netherlands	891	1761
Poland	247	528
Portugal	209	450
Romania	48	67
Slovakia	71	244
Slovenia	7	20
Spain	871	1894
Sweden	327	632

#### **Average Monthly Active Members**

Country	Average monthly active members
Austria	6723
Belgium	27051
Bulgaria	803
Croatia	1165
Cyprus	457
Czechia	4374
Denmark	16948
Estonia	542
Finland	3602
France	39908
Germany	52890
Greece	5529
Hungary	3494
Ireland	11034
Italy	21688
Latvia	464
Lithuania	243
Luxembourg	669
Malta	650
Netherlands	72935
Poland	9067
Portugal	10710
Romania	2402
Slovakia	705
Slovenia	580
Spain	34996
Sweden	12175



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