

FEELD

H2 2024

Digital Services Act Transparency Report

Community & Safety

Principles & Policies

Our intention at Feeld is to create safer, more inclusive spaces for our Members that evolve alongside our community.

All of our practices are rooted in the following safety and community principles.

COMMUNITY & SAFETY PRINCIPLES

Inclusive

Feeld is a place for all people to feel safe exploring their desires. In this space, we approach each other with openness, curiosity, tolerance, and respect—regardless of differences. Feeling seen and respected is a fundamental human need. As we pursue it for ourselves, we extend the same grace to others.

Active consent

Both online and offline, active consent is a cornerstone of Feeld. Consent is an unambiguous “yes”: freely given, without coercion, without manipulation, not in a state of incapacitation. It is a “yes,” made intentionally, by a person who is informed about what will and will not happen in an exchange. It’s a “yes” that can be retracted at any time.

Private

Revealing ourselves to others is deeply personal. Sometimes we feel comfortable sharing, and sometimes we don’t. On Feeld, each of us gets to decide how, when, and with whom we share ourselves through features like “Hide Me on Feeld,” “Incognito,” and “Private Photos.” Privacy doesn’t contradict authenticity; it lives alongside it and enables it as we pursue honest, meaningful connections.

Authentic

We are who we say we are. Fake Member profiles, catfishing, impersonations, or other intentional misrepresentations of identity are not allowed. We’re real people bringing as much of ourselves as we wish to each interaction. Doing so allows us to form more meaningful connections—not only with others, but with ourselves.

Safer

If someone makes you feel unsafe on Feeld, we want to know and take appropriate action. Please report any harassment, abuse, threats, discriminatory behavior, or misconduct that you witness or experience. To protect your identity, your report will remain anonymous. We will either warn or remove people who violate our community guidelines. Your reports are an essential part of creating a safer community together.

Evolving

As our community grows and evolves, our safety practices will too. If you feel unsafe and need to report a specific case of misconduct or a safety issue, please email support@feeld.co.

COMMUNITY & SAFETY POLICIES

Personal information

Gathering information We do not allow anyone to gather the data of our community for reasons beyond forming meaningful connections. **Sharing information** We strongly advise our community to use caution when sharing their personal information (phone numbers, social media handles, etc.), their photos, and intimate video calling with other people. Staying safer means building trust with another before sharing details.

Solicitation

Sexual solicitation While everyone is welcome to use Feeld in a personal capacity, we cannot allow sexual solicitation on Feeld. **Financial domination** While we recognize the expression of this kink, we cannot provide space for financial domination on Feeld. **Selling goods and services (including events)** We do not allow people to sell goods or services, including advertising events with tickets, on Feeld.

Catfishing and fake images

We don't allow Members to use other people's photos, as this is inauthentic and sets the stage for misrepresentation within the community. This includes the use of internet images and images of public figures.

Identity theft and compromised accounts

We do not allow identity theft, or the impersonation of private or public individuals on Feeld. Feeld is a community of real people, here to explore their authentic selves.

Harassment

We do not accept harassment and hostile speech that creates an unsafe space for the Feeld community or our staff. This includes messages that make people feel unsafe—including bullying, non-consensual images or messages, hate speech, or behaviors not in keeping with our community guidelines, such as malicious reporting.

Sextortion

We have a zero-tolerance policy for sextortion, which we define as any request for financial compensation in exchange for not releasing intimate images.

NCII, revenge porn, or blackmail

We have a zero tolerance policy for non-consensual intimate imagery (NCII), also known as revenge porn, which is any non-consensual sharing of intimate or locally sensitive imagery.

COMMUNITY & SAFETY POLICIES

Prohibited images

We cannot allow public photos that contain nudity, restricted goods, or children. **Nudity** Due to our partner regulations, we cannot allow close ups of genitalia or bulges, buttocks where they are the focus of the image, and female-presenting breasts with nipples exposed. Feeld profiles with any of the above will be asked to change or remove these images. **Restricted goods** Due to our partner regulations, and legal or regulatory considerations, we cannot allow photos of restricted goods—such as drugs or gun paraphernalia—to remain on Feeld. **Children** Even if they are in the background, we are unable to allow any images of children on Feeld. This is because we are an adults-only dating app. Feeld profiles containing any images of children will be asked to change or remove them.

Physical and sexual abuse

We have a zero-tolerance policy regarding physical and sexual abuse. When such abuse is reported, incited, or verbally threatened, the person will be removed from our platform.

CSAM

We have a zero-tolerance policy for any child sexual abuse materials (CSAM), which includes any pornographic or sexually suggestive photos of persons under the age of 18. If found, these cases may be escalated to law enforcement in appropriate jurisdictions.

Bestiality

We cannot allow any images or other depictions of bestiality, defined as sexual acts between a human and an animal.

Under-18

Feeld is a strictly adults-only dating app (18+). We do not allow any underage people to be present on Feeld. Profiles will be reviewed, and if underage, they will be removed.

Crime (other)

We don't allow the coordination or perpetration of any kind of criminal activity on Feeld. This includes robbery, stalking, or any other crimes not listed here. We endeavor to assist law enforcement where possible to effectively protect our community.

Fraud

Fraud is any strategy or act that attempts to dishonestly and intentionally extract money or information from people on Feeld. It is not tolerated within the Feeld community.

Content Moderation by Member Reports

CONTENT MODERATION BY MEMBER REPORTS

Reports Recieved

Country	Protection of minors	Scam or Fraud	Self Harm	Bullying and harassment	Defamation
Austria	18	349	0	91	0
Belgium	82	1456	0	422	0
Denmark	37	419	1	205	0
Finland	8	212	0	34	0
France	86	3125	0	498	0
Germany	178	2566	0	764	0
Hungary	15	46	0	66	0
Ireland	45	498	0	168	0
Italy	46	194	0	256	0
Latvia	0	9	0	5	0
Malta	0	3	0	1	0
Netherlands	311	2231	0	1206	0
Poland	15	212	0	141	0
Portugal	31	506	0	185	0
Spain	48	1316	0	337	0

Reports Recieved

Country	Drugs	Impersonation fake	Sextortion / sex crimes	Robbery / theft	Firearms
Austria	0	2263	2	0	0
Belgium	0	7262	24	0	0
Denmark	0	3146	6	0	0
Finland	1	1089	4	0	0
France	0	7967	9	0	0
Germany	2	16983	6	0	0
Hungary	0	679	0	0	0
Ireland	1	4653	9	0	0
Italy	1	6522	7	0	0
Latvia	0	60	0	0	0
Malta	0	66	1	0	0
Netherlands	6	21004	22	0	1
Poland	0	1328	5	0	0
Portugal	1	2586	3	0	0
Spain	0	5640	6	0	0

CONTENT MODERATION BY MEMBER REPORTS

Reports Recieved

Country	Gang activity	Hacked accounts	Murder
Austria	0	0	0
Belgium	0	0	0
Denmark	0	0	0
Finland	0	0	0
France	0	0	0
Germany	0	0	0
Hungary	0	0	0
Ireland	0	0	0
Italy	0	0	0
Latvia	0	0	0
Malta	0	0	0
Netherlands	0	0	0
Poland	0	0	0
Portugal	0	0	0
Spain	0	0	0

Account Bans

Country	Protection of minors	Scam or Fraud	Self Harm	Bullying and harassment	Defamation
Austria	3	4	0	0	0
Belgium	15	11	0	0	0
Denmark	9	6	0	0	0
Finland	4	0	0	0	0
France	22	36	0	0	0
Germany	25	30	0	0	0
Hungary	2	0	0	0	0
Ireland	12	7	0	0	0
Italy	2	6	0	0	0
Latvia	1	0	0	0	0
Malta	0	0	0	0	0
Netherlands	34	38	0	0	0
Poland	2	4	0	0	0
Portugal	3	11	0	0	0
Spain	5	12	0	0	0

CONTENT MODERATION BY MEMBER REPORTS

Account Bans

Country	Drugs	Impersonation fake	Sextortion / sex crimes	Robbery / theft	Illegal threat of violence
Austria	0	1601	0	0	0
Belgium	0	4268	0	0	0
Denmark	0	1286	0	0	0
Finland	0	921	0	0	0
France	0	5046	0	0	0
Germany	0	9617	0	0	0
Hungary	0	255	0	0	0
Ireland	0	2754	0	0	0
Italy	0	3891	0	0	0
Latvia	0	52	0	0	0
Malta	0	55	0	0	0
Netherlands	0	7728	0	0	0
Poland	0	700	0	0	0
Portugal	0	1454	0	0	0
Spain	0	4259	0	0	0

Account Bans

Country	Firearms	Gang activity	Hacked accounts	Murder
Austria	0	0	0	0
Belgium	0	0	0	0
Denmark	0	0	0	0
Finland	0	0	0	0
France	0	0	0	0
Germany	0	0	0	0
Hungary	0	0	0	0
Ireland	0	0	0	0
Italy	0	0	0	0
Latvia	0	0	0	0
Malta	0	0	0	0
Netherlands	0	0	0	0
Poland	0	0	0	0
Portugal	0	0	0	0
Spain	0	0	0	0

CONTENT MODERATION BY MEMBER REPORTS

Content Moderation Appeal Totals

Tickets	Unbans	DSA Appeals	DSA Granted	DSA Median Time to decision hours
34480	14024	774	534	692

Account Suspensions

Country	Manual Account Suspensions (Feeld's Initiative)	Automated Account Suspensions
Austria	212	705
Belgium	668	1048
Denmark	258	445
Finland	116	374
France	894	1867
Germany	1571	3665
Hungary	52	66
Ireland	358	834
Italy	522	1787
Latvia	11	28
Malta	14	21
Netherlands	1396	1502
Poland	151	238
Portugal	216	431
Spain	598	2055

Average Monthly Active Members

Country	Average monthly active members
Austria	6118
Belgium	24529
Denmark	15939
Finland	2877
France	30257
Germany	44998
Hungary	2918
Ireland	9220
Italy	15774
Latvia	355
Malta	419
Netherlands	65831
Poland	6737
Portugal	8543
Spain	19202



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